

# DOCUMENT RETRIEVAL REQUEST FORM

*\*\*Please include RightFax Number to expedite return of documents\*\**

Requester's Name: <b>Antony Nguyen-Ba</b>	Case Serial Number: <b>09/591,714</b>	Art Unit/Org.: <b>2192</b>
Phone: <b>2-3701</b>	**RightFax:	Building: <b>RND</b>
Room Number: <b>5A65</b>		
Class/Sub-Class: <b>717/168</b>		
Date of Request: <b>6/3/05</b>	Date Needed By: <b>6/7/05</b>	
Paste or add text of citation or bibliography: <span style="border: 1px solid black; padding: 2px;">Paste Citation</span> Only one request per form. Original copy only. <input type="checkbox"/>		

Author/Editor:

Journal/Book Title:

Article Title: **IBM upgrades OS/2 Warp 4.0 via Web (New Internet-based software delivery system)**

Volume Number: **14** Report Number: Pages: **43**

Issue Number: **18** Series Number: Year of Publication: **May 1997**

Publisher: **PC Week**

Remarks:

**542385**

*Staff Use Only*

Monthly Accession Number:

Library Action	PTO		LC		NAL		NIH		NLN		NIST		Other	
	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd
Local Attempts	✓													
Date	<b>6/3</b>													
Initials	<b>SN</b>													
Results	COMPLETED													
Examiner Called														
Page Count														
Money Spent														
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Remarks/Comments 1st and 2nd denotes time taken to a library  O/N - Under NLM means Overnight	Ordered From:													
	Comments:													

DIALOG(R)File 16:Gale Group PROMT(R)  
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05012757 Supplier Number: 47361005 (THIS IS THE FULLTEXT)

IBM upgrades OS/2 Warp 4 .0 via Web

PC Week, p043

May 5, 1997

ISSN: 0740-1604

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Tabloid; General Trade

Word Count: 137

TEXT:

IBM last week introduced a new Internet-based software-delivery mechanism

for updates to OS/2 Warp 4.0 and Warp Server.

Called Software Choice, the program allows users to download updates

to Warp or Warp Server. These updates consist of new functions that are

being introduced, one by one, as development is finished.

Some Software Choice updates are free, such as a Windows NT client.

Free fix packs and device drivers also will be available on the same site.

Other new client or server functions will be available only for

customers on the Software Advantage program. To join this program, a

company must commit to buying at least \$10,000 worth of Warp products over two years.

IBM is based in Armonk, N.Y. Further information can be obtained at

(800) 342-6672 or [www.software.ibm.com/os2warp](http://www.software.ibm.com/os2warp).

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PUBLISHER NAME: Ziff-Davis Publishing Company

COMPANY NAMES: \*International Business Machines Corp.

EVENT NAMES: \*330 (Product information)

GEOGRAPHIC NAMES: \*1USA (United States)

PRODUCT NAMES: \*7372502 (Operating Systems)

INDUSTRY NAMES: BUSN (Any type of business); CMPT (Computers and Office

Automation)

NAICS CODES: 51121 (Software Publishers)

TICKER SYMBOLS: IBM

SPECIAL FEATURES: COMPANY

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Paste or add text of citation or bibliography: <input type="checkbox"/> Paste Citation <input type="checkbox"/> Only one request per form. Original copy only. <input type="checkbox"/>		

Author/Editor:

*Tabibian*

Journal/Book Title:

Article Title:

*When free is not enough (NetSync's WebPatch software-updating service)*

Volume Number:

*5*

Report Number:

Pages: *153*

Issue Number:

*n1*

Series Number:

Year of Publication: *Jan 1997*

Publisher:

*Windows Sources*

Remarks:

*542384***Staff Use Only**

Monthly Accession Number:

Library Action	PTO		LC		NAL		NIH		NLM		NIST		Other	
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Date	<i>6/3</i>													
Initials	<i>SA</i>													
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02015351 SUPPLIER NUMBER: 18957793 (THIS IS THE FULL TEXT)

When free **is not** enough . (**NetSync's WebPatch software-**  
**updating**

**service) (Company Business and Marketing)**

Tabibian, O. Ryan

Windows Sources, v5, n1, p153(2)

Jan, 1997

ISSN: 1065-9641

LANGUAGE: English

RECORD TYPE:

Fulltext; Abstract

WORD COUNT: 653 LINE COUNT: 00056

ABSTRACT: NetSync's WebPatch service uses promising Version Re-Synchronization (VRS) technology to supply software updates, but it has limited offerings. VRS allows allows WebPatch to match the files on a user's machine with the latest version of a software program, then upload only those files that are changed. While the technique saves time, few third-party vendors support it. WebPatch connects users to vendors' Web sites, from which users must download the entire upgrade file. The process is lengthy, since users must first download a configuration file from WebPatch, then start that file to attach to the vendor's server. The downloaded files are compressed and must be expanded and installed by hand. The only WebPatch benefit when VRS is not available is the convenience of requesting several upgrades from a single site. WebPatch is free.

TEXT:

Netsync Webpatch 1.0

PROS: Uses a promising patching technology.

CONS: Cumbersome downloading process for non-VRS updates; needs broader vendor support.

WebPatch promises to deliver software patches and updates to your

desktop quickly, but it's not quite ready for prime time.

COMPANY: Netsync Corp., Carlsbad, CA

PRICE: Free

AVAILABILITY: Now

OS SUPPORT: Win\_95, Win\_NT\_4.0

PHONE: 619-438-0176

URL: [\\_www.webpatch.com](http://www.webpatch.com)

Chances are you spend lots of time trying to keep up with the latest and greatest updates to your favorite applications and drivers. But it's almost impossible to keep abreast of everything new and worth having, much less find the time to download your new goodies.

NetSync's solution to this problem is WebPatch, a software-updating service similar to CyberMedia's Oil Change, which we reviewed in our October 1996 issue (see "Oil Change Tunes Up Your PC," Registry). There's some interesting technology here, but it needs broader support to reach its full potential.

To use this service, you first download the WebPatch software, which works under Windows 95 and Windows NT. Then from within the application, you connect to the WebPatch site and download the updates you want. The WebPatch app has an Undo Updates feature to remove any updates you've downloaded, and a Scrapbook feature to keep track of the ones you've installed.

Unlike Oil Change, WebPatch provides a "patching" technology for software developers. Developers can download the free Difference Engine patch-creation software and use it to create software patches. These patches are no mere updates: They use Version Re-Synchronization (VRS) technology to examine the files on your machine and then download only the files you need for the update.

This is impressive technology. After all, downloading a simple patch takes you much less time than downloading a full upgrade that includes program elements you already have. For example, if the upgrade is just a .DLL, the patch will be just a .DLL. At press time, vendor support for VRS was limited, but NetSync was working on expanding that support.

On our tests, we downloaded updates for Netscape Navigator

3.0 and Internet Explorer 3.0, as well as the latest drivers for the Canon MultiPass C2500 printer. The only product on WebPatch Online that used the VRS technology was Internet Explorer's update, 3.01; it downloaded and installed in seconds.

Unfortunately, neither Navigator nor the printer drivers used VRS; WebPatch merely downloaded those files entirely from their respective Web sites. It took us about the same time to download both updates as it did to download the updates directly from the vendor's site. The only benefit was that we were able to request the updates from one place--the WebPatch site--instead of from each individual site.

Also, we found WebPatch cumbersome to use. Downloading non-VRS updates entails downloading the WebPatch configuration file, and then launching the file, which connects you to the vendor's server to download the update. From there, you may have to manually expand and install the compressed files.

We also found that even the list of non-VRS updates was quite limited. At press time, the only CD-ROM drivers available on WebPatch Online were for Acer America CD-ROM drives. The list of vendors, however, should continue to grow as NetSync continues to develop partnerships.

For now, you're better off either downloading the files from the vendors directly or using a service such as Oil Change. (Although it lacks patching technology, Oil Change does have a fairly extensive list of participating vendors.) Clearly, at press time, NetSync was still developing its partnerships with hardware and software vendors. But once the ball gets rolling, WebPatch Online should be very interesting.

#### A PATCH IN TIME

From the WebPatch Control Panel, you can easily access WebPatch Online, which contains the software updates. Scrapbook is an

interesting

feature that keeps track of all your software updates.

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SPECIAL FEATURES: illustration; table

COMPANY NAMES: NetSync. Corp.--Services

DESCRIPTORS: Company Service Review; Software Maintenance

SIC CODES: 7372 Prepackaged software

FILE SEGMENT: CD File 275

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Journal/Book Title:

Article Title: Norton Antivirus 2.0 for Windows NTVolume Number: 10 Report Number: Pages: 228Issue Number: Series Number: Year of Publication: Feb 1998Publisher: PC ~~Week~~ Computing

Remarks:

542386**Staff Use Only**

Monthly Accession Number:

Library Action	PTO		LC		NAL		NIH		NLM		NIST		Other				
	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd	1st	2nd			
Local Attempts	✓																
Date	<u>6/3</u>																
Initials	<u>SA</u>																
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Remarks/Comments 1st and 2nd denotes time taken to a library  O/N - Under NLM means Overnight		Ordered From:															
		Comments:															

**Record: 1**

**Title:** Norton AntiVirus 2.0.

**Authors:** Lyon, Jack

**Source:** PC Computing; Feb97, Vol. 10 Issue 2, p228, 1/2p, 2c

**Document Type:** Product Review

**Subject Terms:** \*COMPUTER viruses  
Software  
NORTON software

**Abstract:** Evaluates the Norton AntiVirus 2.0, software to protect Windows NT systems from viruses, from Symantec. Pros and cons; Price and contact information.

**ISSN:** 0899-1847

**Accession Number:** 9701262489

**Database:** Business Source Corporate

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04665039 SUPPLIER NUMBER: 19022050 (THIS IS THE FULL TEXT)  
Norton AntiVirus 2.0. (Symantec Corp antivirus software for  
Windows NT)

(Software Review) (Brief Article) (Evaluation)

Lyon, Jack

PC/Computing, v10, n2, p228(1)

Feb, 1997

DOCUMENT TYPE: Brief Article Evaluation ISSN: 0899-1847

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 272 LINE COUNT: 00024

TEXT:

**Norton AntiVirus 2.0** for Windows NT

Pros: Automatic Internet updates; works on Windows NT 4.0  
Client or  
Server.

Cons: Doesn't automatically update every networked client.

Verdict: A simple, affordable way to protect Windows NT  
systems from  
viruses.

\$70 est. street price/Symantec/(800) 441-7234, (541) 334-  
6054.

Remember the good old days when Windows NT was relatively  
virus-free?

Those days are over. About three new viruses are created daily,  
many of

which are built specifically to attack the NT operating system.

And no PC

is free from the constant stream of annoying Word macro viruses.  
Symantec's

**Norton AntiVirus 2.0** for Windows NT has the artillery to gun  
down any  
virus that comes your way.

The new version supports Windows NT 4.0, and provides  
several tricks

to make sure your system is virus-free. LiveUpdate uses your  
online service

to automatically download the latest virus definitions and  
software patches

from the Internet. Striker guards against polymorphic viruses--  
strains that

are difficult to detect because they can encrypt themselves. And  
finally,

AutoProtect runs at the kernel level of NT, monitoring all data  
that comes

into your computer.

The software is extremely easy to use. To scan, just click

on a button  
or schedule a virus check for when you're not around. But we wish  
the  
product were server-based, automatically updating every AntiVirus  
client on  
the network. As it stands, each user has to log onto the Internet  
to get  
updates, so it's difficult to ensure everyone is fully protected.  
Nevertheless, **Norton AntiVirus 2.0** should be standard issue  
for anyone  
running Windows NT 4.0.

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SPECIAL FEATURES: illustration; other  
COMPANY NAMES: Symantec Corp.--Products  
DESCRIPTORS: Security software--Evaluation  
SIC CODES: 7372 Prepackaged software  
TICKER SYMBOLS: SYMC  
TRADE NAMES: **Norton AntiVirus** for Windows NT 2.0 (Anti-  
virus  
software)--Evaluation  
FILE SEGMENT: CD File 275  
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Journal/Book Title: \_\_\_\_\_

Article Title: Instant update reborn - ON expands workgroup app.,Volume Number: 9 Report Number: \_\_\_\_\_ Pages: 6Issue Number: n 38 Series Number: \_\_\_\_\_ Year of Publication: Feb 1997Publisher: MacWeek

Remarks: \_\_\_\_\_

542383**Staff Use Only**

Monthly Accession Number: \_\_\_\_\_

Library Action	PTO		LC		NAL		NIH		NLN		NIST		Other		
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Local Attempts	✓														
Date	<u>6/3</u>														
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Examiner Called															
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01840406 SUPPLIER NUMBER: 17469483 (THIS IS THE FULL TEXT)  
Instant Update reborn : ON expands workgroup app. (ON

**Technology's**

**renamed Common Knowledge 3.0) (Product Announcement) (Brief  
Article)**

Norr, Henry

**MacWEEK** , v9, n38, p6(1)

Sep 25, 1995

DOCUMENT TYPE: Product Announcement Brief Article ISSN:  
0892-8118

LANGUAGE: English RECORD TYPE: Fulltext

WORD COUNT: 288 LINE COUNT: 00026

**TEXT:**

The workgroup collaboration application known as Instant Update has languished in relative obscurity for several years. But publisher ON

Technology Corp. this month resuscitated it with a new name, Common Knowledge 3.0, and expanded its Internet and cross-platform capabilities.

The program is designed to give workgroups a low-cost way to share changing text and tabular information. Masters of shared documents are stored on a server; users download their own copies, edit those versions locally, then post their changes to the server. The program notifies subscribers of a change and gives them the chance to update their copies.

Version 3.0 adds a DOS client; previous versions supported Mac and Windows on AppleTalk, IPX and NetBIOS networks. On Novell NetWare 3.x and 4.x networks, the server can be installed as an NLM (NetWare Loadable Module). In addition, the new release brings support for TCP/IP, giving access to shared documents across the Internet.

"Performance over PPP Point-to-Point Protocol looks very good," said Andy Stadler, senior software engineer and Instant Update administrator with Catapult Entertainment Inc. in Cupertino, Calif. "That's important to

us because it means all our remote users can now have access to our shared documents."

The new version can update files automatically during idle moments and

lets managers set files for read-only access.

Common Knowledge 3.0 costs from \$57 to \$79 per user, depending on quantity; a 100-user license is \$7,000. Upgrades are free or \$29 per user, depending on the version currently installed.

ON Technology Corp. of Cambridge, Mass., is at (617) 374-1400 or (800)

767-6683; fax (617) 374-1433; info@on.com; <http://www.on.com>.

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SPECIAL FEATURES: illustration; other

COMPANY NAMES: ON Technology Inc.--Product introduction

DESCRIPTORS: Workgroup Software; Software Product Introduction

PRODUCT/INDUSTRY NAMES: 7372690 (Communications Software NEC)

SIC CODES: 7372 Prepackaged software

TRADE NAMES: Common Knowledge 3.0 (Workgroup software)--Product introduction

FILE SEGMENT: CD File 275

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